

## Warranty Conditions METOLIGHT® LED-MML-Lights

Thank you for purchasing our METOLIGHT® LED machine lights series MML. The products are manufactured with the greatest care in work processes certified according to DIN EN ISO 9001 using high-quality branded components. A quality and function test is carried out after the individual work steps for the components, the circuit board and power supply unit and finally again in a 48-hour long-term test for the lights. For each batch, we create test reports on the photometric and electrical data in our own laboratory. These test reports are also linked to your order data in our ERP system and can be called up again at any time.

If you still have a legitimate reason for complaint, please contact our customer service on 06352-75068-0 or by email at info@asmetec.de.

### 2 year warranty

The 2 year warranty relates to the operation of the offered LED lights with professional installation. This warranty extends to METOLIGHT LED-MML luminaires, provided they are operated in accordance with our instructions, data sheets, operating instructions, technical data issued by ASMETEC and applicable IEC standards.

ASMETEC GmbH will replace the warranty object demonstrably due to a material or manufacturing fault during the warranty period. A failure within the meaning of this warranty condition includes assemblies or individual light-emitting diodes on the assembly that have lost 100% of their luminosity during the warranty period.

ASMETEC reserves the right to decide on the justification of the warranty claim itself. This requires the complete product to be returned for error analysis. Warranty services will only be provided if the defective product is presented within the warranty period together with the original invoice or receipt (stating the date of purchase, model designation and name of the dealer).

The warranty period begins on the date of performance. ASMETEC can refuse the free warranty if these documents are not presented or if they are incomplete or illegible.

This warranty does not come into effect if any markings on the product such as model name, serial number, etc. are changed, deleted, removed or made illegible. The warranty also expires if the LED lights are opened by a third party.

This warranty does not cover the costs of transporting or dismantling the product to ASMETEC, nor the associated risks.

### Our warranty does not cover any of the following:

- Damage or defects caused by the use, operation or handling of the product in a manner that is not in accordance with normal use.
- All changes common to light emitting diodes such as Loss of brightness or changes in the electrical properties and color,
- damage or changes to the product as a result of improper use or external influences such as the ambient climate (temperatures above + 40 ° C, aggressive environmental conditions, over- or undervoltage damage).
- The connection or use of the product for a purpose other than its intended purpose or non-compliance with our information, data sheets, operating instructions and technical data issued by ASMETEC.
- The connection or use of the product in a way that contradicts the applicable technical or safety regulations or standards of the country in which the product is used.
- The connection of LED MML lights to an electronic ballast or to dimmers if the versions are not dimmable.
- Operation or storage at excessive humidity, if condensation forms.
- Operation in luminaires or under conditions in which heat can build up above 40 ° C.
- Changes in the surface quality, appearance and radiation behavior due to dirt, UV radiation and other external influences
- Damage due to force majeure, vandalism or improper handling

All LED lights must be operated within the specified specifications. The products must not be opened or modified. Warranty seals, labels or sealing waxes must not be broken or damaged. If the buyer has not received complete specifications, he is obliged to request these in writing from ASMETEC. These include, in particular, the operating voltage, IP protection classification, and ambient temperature.

Statutory claims Statutory warranty claims remain unaffected by this warranty and apply regardless of and parallel to it.

#### **Safety instructions:**

- The installation of LED lights may only be carried out on supply lines that have been disconnected from the power supply.
- Never touch, assemble, repair or modify the product while electrical voltage is applied. Wear protective gloves during installation.
- Note the IP protection classification. If none is specified, the product must always be protected from rain and moisture.
- Do not look directly into the light source.
- Do not touch the LEDs or the contacts.
- Do not expose the assemblies or the elements on them to any mechanical loads.
- Do not try to repair the product yourself or to modify it in a way that is not intended.
- Some products can reach over 50 ° C during operation.
- LED lights generate heat during operation. This must be able to flow away by air convection. Heat build-up will damage LEDs and electronics.
- If you resell the product installed, you are obliged to affix the prescribed safety instructions and symbols .



#### **Functionality:**

The LED luminaires are considered to be functional if:

- the luminosity is at least 80% of the delivery state,
- the luminaire has neither short interruptions nor strong flickering phenomena, which have a disruptive effect or
- individual LEDs fail in the luminaire, which the radiation effect and the Do not significantly impair the appearance at the place of use.

#### **Written notification of defects and return of the goods:**

The written notification of defects and the return of the defective goods are to be sent to ASMETEC GmbH - Carl-Benz-Str. 4 - 67292 Kirchheimbolanden - [info@asmetec.de](mailto:info@asmetec.de)

The acceptance of freight forwarded goods returned without prior agreement will be refused on our part without exception. Defect check If it turns out during the defect check that an error cannot be determined despite a detailed examination, that the defect only arose after delivery or that the error was caused by the customer himself, warranty claims are excluded.

The goods will then be returned to the customer in a defective condition and at his own expense, unless he has previously agreed in writing to accept the repair and shipping costs.